



New Loyalty Points Scheme

To reward our audience members who frequently attend concerts at Cedars Hall, and its associated venues, we have introduced a Loyalty Reward scheme which you can join to collect reward points for buying tickets to Cedars Hall concerts and events. You can earn £1 for every £10 you spend on tickets purchased.

Registration

Existing customers can join the scheme by editing their account details and checking the Loyalty Reward tick box. Existing customers will also be asked if they would like to join when purchasing tickets over the phone or in-person from the Box Office.

New customers creating an account online to buy tickets, purchasing tickets in person at the Box Office or over the phone will be given the chance to join the Loyalty Reward scheme.

Terms and conditions

- Loyalty Points have no monetary value and cannot be redeemed for cash.
- You can redeem your loyalty card points against the full price of an individual ticket. You cannot use them in part-payment of a ticket.
- Loyalty Points may not apply to all concerts and events, especially if they are external hires.
- Tickets purchased online must be paid in full at the time of booking. This can include payment by redeeming your loyalty card points but this is only available when your points cover the total cost.
- Any event or product may be excluded from the scheme at our discretion.
- You do not qualify for points on purchases that you pay for with points.
- Cedars Hall reserves the right to vary the points issued on qualifying purchases.